



SAMSKRUTI COLLEGE OF PHARMACY

(Sponsored by St. VINCENT EDUCATIONAL SOCIETY)

Regd. No. 5782/2000

(Approved by AICTE, PCI, New Delhi and Affiliated to JNTU, Hyderabad)

Kondapur Village, Ghatkesar Mandal, Medchal District (Old R.R. Dist)-501301. Cell: 970136899

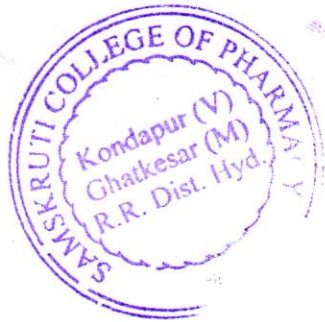


Annual report of the Grievance Redressal Committee for the academic year 2022-2023

- The first Grievance Redressal committee meeting for the Academic year 2022-2023 was held on 07-07-2022 at 11.00 am.
- The Second Grievance Redressal Committee meeting for the Academic year 2022-2023 was held on 09-01-2023 at 11.00 am.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.NO	Issue Date	Issue	Complaint By	Action Taken Date	Action Taken By The Committee
1	23-02-2023	Water Filter Cooling Problem	PharmD I Year	23-02-2023	Committee brought to the notice of the management and water filter was repaired to effective cooling



Principal

**Samskruti College of Pharmacy
Kondapur(V), Ghatkesar(M),
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Annual report of the Grievance Redressal Committee for the academic year 2021-2022

- The first Grievance Redressal committee meeting for the Academic year 2021-2022 was held on 08-07-2021 at 11.00 am.
- The Second Grievance Redressal Committee meeting for the Academic year 2021-2022 was held on 08-01-2022 at 11.00 am.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.NO	Issue Date	Issue	Complaint By	Action Taken Date	Action Taken By The Committee
1	01-09-2022	Mobile lost	PharmD I Year	01-09-2022	With the help of floor Incharge Committee traced the CC footage and found the Mobile phone.
2	19-12-2022	Lack of chemicals in pharmacognosy lab.	PharmD II Year	19-12-2022	Brought chemicals immediately after speaking director sir.



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Annual report of the Grievance Redressal Committee for the academic year 2020-2021

- The first Grievance Redressal committee meeting for the Academic year 2020-2021 was held on 08-07-2021 at 11.00 am.
- The Second Grievance Redressal Committee meeting for the Academic year 2020-2021 was held on 08-01-2021 at 11.00 am.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.
- Due to COVID pandemic students were not present physically.

S.NO	Issue Date	Issue	Complaint By	Action Taken Date	Action Taken By The Committee
-	-	-	-	-	-



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Annual report of the Grievance Redressal Committee for the academic year 2019-2020

- The first Grievance Redressal committee meeting for the Academic year 2019-2021 was held on 11-09-2019 at 11.00 am in Director Chamber.
- The Second Grievance Redressal Committee meeting for the Academic year 2019-2020 was held on 10-12-2019 at 11.00 am in Director Chamber.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.NO	Issue Date	Issue	Complaint By	Action Taken Date	Action Taken By The Committee
1	20-02-2020	Wi-Fi coverage Problem	PharmD 4 th Year	20-02-2020	Approved for increase of speed of WI-FI
2	18-03-2020	Damage of Glass Window in the class room	PharmD IV Year	18-03-2020	Repaired the window.



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Annual report of the Grievance Redressal Committee for the academic year 2018-2019

- The first Grievance Redressal committee meeting for the Academic year 2018-2019 was held on 19-09-2018 at 11.00 am in Director Chamber.
- The Second Grievance Redressal Committee meeting for the Academic year 2018-2019 was held on 18-03-2019 at 11.00 am in Director Chamber.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.NO	Issue Date	Issue	Complaint By	Action Taken Date	Action Taken By The Committee
1	04-10-2018	Fans not working	PharmD 4 th Year	04-10-2018	Committee brought to the notice of the management that the fans which are not working were repaired and few were replaced by new one.
2	23-11-2019	Honey bees issue in III floor	PharmD V Year	23-11-2019	removal of honey comb from the third floor. Committee instructed to the concerned lab assistant to find the Lab record.



Principal
Samskruti College of Pharmacy
Kondapur(V), Ghatkesar(M),
Medchal Dist. PIN-501301

Date:- 23/02/23

To,
Director,
Samskruti college of pharmacy
Ghatkesar

Respected sir,

we are the students of 1st year Pharm-D.

This is in regard with the damaged water cooler on the second floor.
The water cooler not working - we have to go to different floor each
time for drinking water.

I would request you to arrange for repairs as soon as
possible.

Yours faithfully

D. Surajya

E. Greethanjali

K. Vindhya

K. Tharun

To ,

Date: 19/12/2022

The Director,

Samskruthi college of pharmacy,

Ghatkeshar.

(sub: expired /shortage of drugs
in pharmacognosy lab)

Respected Sir,

We are the students of pharm-D
Second year. I am writing this letter to
convey that the drugs and chemicals in the
pharmacognosy labs are expired and no proper
lab equipments and facilities.

I am requesting you to sort out this
problem immediately as soon as possible.

Thank you.

your's Obediently.

David Varun.

Suman Sarkar.

Ankur debnath.

Tharun.

vishnu yashu.

Jeevan.

Date: 12/12/2023

To

The Director

Department of Health

London

(Subject: ...)

Respected Sir,

I am writing you to inform you about the ...
I am writing you to inform you about the ...
I am writing you to inform you about the ...

I am writing you to inform you about the ...

Thank you

Yours faithfully,
David ...
...
...

Date : 1/9/2022.

To,
The Director,
Samskruti college of pharmacy.
Ghatkesar.

Respected Sir,

I am Sai vindhya from pharm-D IInd Bearing
Roll number 22471T0020. Sir yesterday I lost my
mobile in my class room. so I requesting you
to check the C-C cameras to find my mobile.

Thanking you Sir.

Yours Sincerely,
Sai vindhya.
Pharm-D IInd year.
22471T0020.

Date: 14/03/2023

To,
The Director,
Sankarajit College of Pharmacy,
Ghatkesar.

Respected Sir,

I am sorry to inform you that I have been unable to attend the class on 13/03/2023. I have been in the hospital since then. I am sorry to hear that you have been in the hospital. I am sorry to hear that you have been in the hospital. I am sorry to hear that you have been in the hospital.

Thanking you Sir.

Yours sincerely,
Sankarajit
Sankarajit
Sankarajit

Date:- 18/3/2020

To
The Director
Samskrti College of Pharmacy
Ghatkesar

Respected Sir,

We are the students of PharmD IIIrd year.

Since a few days we are facing an inconvenience in our classroom. There is a damage of the glass window in our classroom which is becoming a problem for us.

We request a replacement of the window, please arrange it as soon as possible.

1 THANKING YOU

Yours obediently,
Raviteja
Abijeet
Chaitanya

Date: 12/2/2020

To
The Director
Sankar College of Pharmacy
Chattanooga

Respected Sir,

We are the students of Pharm D 3rd year.
Since a few days we are facing an inconvenience
in our classroom. There is a damage of the
glass window in our classroom which is becoming
a problem for us.
We request a replacement of the window, please
arrange it as soon as possible.

THANKING YOU

Your obediently,
Ravindra
Abhishek
Chaitanya

Date: 20/02/2020

To,
The Director;

Samskruthi College of Pharmacy,
Ghatkesar,
Medchal.

Sub: Wi-Fi Problem.

Respected Sir,

We are the students of Pharm-D 4th Year.
We are facing the problem with wifi signal.

I would request you to increase signal strength.

Thanking You Sir,

Yours faithfully;

1. K. Geethanjali.

2. D. Supriya.

3. L. Archana.

4. Ch. Jeevan

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To the Director

Department of Education

Washington

D.C.

Dear Sir:

I am writing to you

in order to inform you of the results of the study which I have just completed. The results are very interesting and I believe they will be of great value to you.

I would appreciate your response to the enclosed report.

Very truly yours,

John F. Kennedy

Director

Department of Education

Washington, D.C.

Enclosure